

JAXX THEATRICALS

PARENT/STUDENT MAINSTAGE PRODUCTION

CODE OF CONDUCT

- To ensure the highest level of professional, quality arts education & freedom of expression for our students, all classes are closed at all times.
 - Students must follow directions in class the first time they are given.
 - Students must always be in the place where they belong.
 - Students must work cooperatively with other students and the staff.
 - Students must come to class prepared and be ready to work. Being prepared and ready to work includes having their script and a pencil at every class.
 - Inadequately prepared material will result in the reassignment of line(s), song(s), or roles.
 - Students who choose to not follow the Code of Conduct will be given two warnings throughout the course of the production (not two warnings per class). Students who continue to make unwise choices will be given a “time-out” and the parent/guardian will be informed. If the undesirable behavior continues, the student will forfeit opportunities to participate. If none of these consequences is sufficient, the student will be dismissed from the program without refund.
- Participating in this program does not preclude students from completing their schoolwork on any class, tech, or show day. It also does not preclude students from attending school for any reason.

ATTENDANCE POLICY

Students are allowed to accumulate a total of three points throughout the class (excused or unexcused).

- One missed class rehearsal = 1 point.
- Tardiness or an early dismissal = 1/2 point
- Missing a day of tech = 2 points.

- After accumulating 3 points (on the 3.5 or 4th point), the student may lose material in the show at the Director’s discretion.
- Students must participate in ALL performances. Ample time is given to coordinate any travel plans or important events to not coincide with tech rehearsal or performances. There are NO exceptions!**
- In order to ensure your student’s safety, please report all absences to help@JaxxTheatricals.org.

DRESS CODE

- Students must wear face masks within guidelines.
- Close-toed shoes are mandatory for the safety of your child. Open-toed shoes are not allowed at ANY time.
- Students should wear non-restrictive clothing on all class rehearsal days. Students wearing skirts or dresses should have appropriate undergarments underneath for choreography and tumbling. This includes AUDITIONS!

PICK UP

Students must be picked up promptly from class at the designated release area. After a 10-minute grace period, Jaxx charges \$1/minute for staff’s additional supervision. Your card on file will be charged accordingly.

NO REFUNDS

We have a strict no refund policy due to the sensitive nature of casting. There are no refunds after the first class. We employ the philosophy that there are “no small roles, only small actors” & must safeguard the productions accordingly. The tuition is not paying for a role or a solo; it is for a musical theatre class ensemble and performing arts education experience. We encourage you & your student to adopt this philosophy. There is so much to learn about theatre by singing & dancing in an ensemble, and our ensemble ALWAYS have A LOT to do and learn.

“You Get What You Get and You Don’t Get UPSET!”

PHOTO/VIDEO/PUBLICITY RELEASE:

I hereby give permission for images of my child, captured during regular and special musical theatre activities, through video, photo and digital camera, to be used solely for the purposes of promotional material and publications, and waive any rights of compensation or ownership thereto.

REFUNDS/CANCELLATIONS:

Cancellations made prior to the 1st meeting (audition OR class) are eligible for a full refund less cancellation fee. THERE ARE NO REFUNDS OR CANCELLATIONS AFTER THIS TIME. Class fees cannot be transferred to other sessions. Classes without sufficient enrollment are subject to cancellation and refunds will be issued. Classes, faculty, and schedules are subject to change.

AGREEMENT:

I hereby enroll my child in the selected program(s). I understand there is no refund for absent days. I understand there are no makeup days. I understand there are absolutely no refunds after the first meeting (audition OR class) takes place. I hereby expressly and forever release and discharge Jaxx Theatricals, Inc., their instructors, employees, agents, contractors, and consultants of liability for any claim, demand, injury, expense, damage, action or cause of action arising out of or connected with the services or facilities of these entities including those arising from acts of active or passive negligence.

Student Name _____ Student Signature _____ Date _____

Parent/Guardian Name _____ Parent/Guardian Signature _____ Date _____

Contact: For fastest response, please email: help@JaxxTheatricals.org or call or leave a message: 323.650.0878

Emergencies only: 561.307.5326



NO REFUNDS / CASTING POLICY

THERE ARE ABSOLUTELY NO REFUNDS, TRANSFERS, OR CREDITS FOR ANY REASON AFTER THE FIRST CLASS OR AUDITION TAKES PLACE—WHICHEVER COMES FIRST!

We have a very strict no refund policy due to the sensitive nature of casting.

There are absolutely no refunds after the first class or appointment takes place. Full refunds less \$30 will be granted if requested before the first class or audition takes place, and only if the class/production is NOT sold out.

Once a class is FULL or SOLD OUT, you may only be entitled to a 50% refund if you notify us SEVEN days prior to the first class or audition—whichever comes first.

We employ the philosophy that there are no small roles, only small actors and must safeguard the productions accordingly. Tuition is not payment for a role or a certain number of lines. Tuition guarantees your student's part in the ensemble of a musical theatre class and performing arts education experience. We encourage you and your student to adopt this philosophy.

If your student is unable to participate in the class and production for whatever the reason after the refund deadline, your non-refundable tuition may be pro-rated and used as a tax-deductible contribution.

For details on how your student might improve for the next audition, please email: help@JaxxTheatricals.org. Jaxx does not discuss any other casting concerns other than providing productive feedback via email.

By signing this agreement, you understand the no refunds policy, the casting policy, and that you are registering your student to take part in the ensemble of a show which may include one line, solo, or more at the casting team's discretion.

NAME

SIGNATURE

DATE